



PRESS RELEASE

FOR IMMEDIATE RELEASE

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Wabash Communications CO-OP
14415 US HWY 45 Louisville, IL 62858

Notice to all Customers of Wabash Communications CO-OP Telecommunications Services

Public Notice

Wabash Telephone Cooperative, Inc. (WTCl) is designated as an Eligible Telecommunication Carrier by meeting the guidelines of the Federal Communications Commission and the Illinois Commerce Commission. The goal of universal service is to provide all citizens access to essential telecommunications services.

Wabash Telephone Cooperative, Inc provides the supported services -- voice telephony service and broadband Internet access service – throughout its designated service area. These supported services include: Voice grade access to the public switched network, Minutes of use for local service provided at no additional charge, Access to emergency services such as 911 and enhanced 911, and Broadband Internet access service which includes the capability to send data to and receive data from the Internet, but excludes dial-up service.

Voice telephony service is provided at rates that start at \$29.05 per month for residential customers and \$29.56 per month for business line customers. Broadband Internet access service is provided at rates that start at \$62.95 per month for residential customers and \$62.95 per month for business customers. WTCl would be pleased to provide you with specific rates for voice and broadband for your area upon request. The use of these services may result in added charges including taxes, surcharges, and fees.

Wabash Telephone Cooperative, Inc also offers qualified customers Lifeline service. Lifeline is a non-transferable, federal benefit that makes monthly voice or broadband service more affordable. The program is limited to one discount per household. Eligible households may apply the monthly Lifeline discount to either broadband service (home or wireless) or voice service (home or wireless) but not both. Lifeline customers also have the option to apply the discount to a service bundle, such as home phone and home internet. The Lifeline voice service

also includes toll blocking to qualifying customers without charge. The current discount provided under the Company's Lifeline for voice service is \$5.25 discount per month for each month that the customer qualifies or broadband service is \$9.25 discount per month for each month that the customer qualifies (customers are limited to one discount per household).

A household is eligible for the Lifeline discount if the customer's annual household income is at or below 135% of the federal poverty guidelines. You may also qualify for the Lifeline program if a customer, a dependent, or the customer's household participates in one or more of the following programs: Medicaid, Supplemental Nutrition Assistance Program (SNAP), Supplemental Security Income, Federal Public Housing Assistance (Section 8), and Veterans and Survivors Pension Benefit.

Please call Wabash Telephone Cooperative, Inc at 618-665-3311 if you have any questions.