WABASH
CO-OP
COMMUNICATIONS

CALLING
FEATURES
Connecting Rural Communities

www.wabash.net

How to use your
CALLING FEATURES
MAKE MORE OF YOUR PHONE

Standard data rates and phone charges may apply.

Anonymous Call Rejection

Anonymous Call Rejection allows a called party to reject calls from parties that have activated the call block (*67) feature, preventing the display of the calling party's name and/or number on Caller ID devices. The calls are routed to a message that instructs the caller to hang up, remove the privacy and call again.

Call Waiting ID Display

Call Waiting ID Display is included when subscribing to Caller ID and Call Waiting. With Call Waiting ID Display, you have the capability of displaying Caller ID information, name and /or number, of incoming call waiting calls. You will have the option to answer or ignore the incoming call. A compatible Caller ID display screen is required.

Caller ID Name/Number Display

With Calling Name Display you are able to see the name AND the telephone number of the person calling you. The feature helps you to know who is calling if you do not recognize the telephone number. When you receive a call, the name and number of the person calling you is shown on your Caller ID display screen. The calling number display device is an additional piece of equipment that is required for this service. More information is available on the purchase or lease of Caller ID display devices through the Wabash Telephone business office.

Call Waiting/Cancel Call Waiting

With Call Waiting you'll never miss important calls because you were on the phone. When you hear a beep, you just put the caller on hold while you take the other call. You can even change back and forth between calls. And, with Call Waiting, you'll always be able to get through when you're trying to call home. Call Waiting is great for families with talkative teenagers or for important business callers who might need to reach you at home. Call Waiting has a companion feature called Cancel Call Waiting.
Cancel Call Waiting allows you to turn off the Call Waiting for the duration of your call. Any incoming calls will simply be given a busy signal. When the line goes back to idle, Cancel Call Waiting will be automatically deactivated.

Call Forwarding

With Call Forwarding you can transfer your calls quickly and easily to another number where you can be reached or someone can take a message for you. Just dial a code and the number where you want your calls automatically transferred. You won't have to stay home waiting for an important call. And, since your calls are always answered, Call Forwarding can offer extra security by never letting callers know you're away from home.

Three-Way Calling

With Three-Way Calling you can add another person to your phone conversation, so the three of you can talk on the same call. It's great for making plans or just visiting with friends. One or both of your conversations can even be long distance. Think how fun it would be sharing exciting news with two family members at once or the time saved by including two associates in one phone conversation.

Call ID Block

As a Wabash customer, you can determine on a call-by-call basis, whether or not someone with Caller ID sees your number or name. If you do not want your number delivered, simply dial *67 (or dial 1 167 from a rotary phone) before dialing the number. Once you hang up, your number will again be delivered to those with Caller ID service until you dial *67 again before a specific number. Caller ID Block is automatically provided free of charge to Wabash customers.

Speed Calling 8

Speed Calling lets you program your phone to store eight frequently called numbers and then call any of the stored numbers instantly by dialing just one digit. It's convenient for busy people who need to complete their calls quickly, great for children who can't always remember an entire number when they need help, and easy for the elderly and disabled to make their calls. You can even store long distance numbers for greater convenience.

Speed Calling 30

Speed Calling lets you program your phone to store 30 frequently called numbers and then call any of the stored numbers instantly by dialing your two-digit code.

Caller ID Number

With Caller ID Number you are able to see who is calling before you answer the phone. When you receive a call, the number of the person calling you is shown on your Caller ID display screen. This feature helps to avoid interruptions, adds security to your life, and ensures you won't miss those important phone calls. It allows YOU to decide when to answer the phone and when not to.

Repeat Dialing

Repeat Dialing allows you to get through to busy numbers as soon as they are free. You can save time dialing busy numbers over and over. When the called line is free, your line rings first, then the other number rings.
If the line is busy, you will hear a recording instructing you to hang up and that the central office equipment will continuously check the line for a 30 minute period of time and call you back with a short-short-long ring as soon as the line is idle. If you are on the phone or do not answer the special ring, the central office equipment will try until you are connected during this 30 minute period of time. The service will automatically time out at the end of 30 minutes. *This service works on local numbers only.*

Call Forwarding Don't Answer Fixed

The feature allows your calls to be forwarded to another number if the call is not answered after a predetermined number (two-six) of rings. The phone company administers the forwarding number. (toll charges are applicable on long distance numbers).

Call Forwarding Remote Access

This feature allows you to access your telephone number from a remote location and change or activate/deactivate the forwarding feature.

HOW IT WORKS...
You must set up a security code to prevent access from others. This needs to be done from your telephone access line.

HOW TO SET UP A SECURITY CODE
1. From your telephone line, lift the receiver and listen for a dial tone.
2. Press *68 for touchtone customers.
3. Dial 1168 for rotary dial customers.
4. At the dial tone, enter selected 1-12 digits, then press the # button on a touchtone telephone and wait for a confirmation tone. Rotary telephone users wait for confirmation tone. Rotary telephone users wait for confirmation tone.
5. After setting up the security code you will be able to access your telephone from a remote location.

TO CALL FORWARD YOUR NUMBER
Dial the remote access number listed below that is local for your telephone number.

665-6262   446-6262   673-6262
1. At the prompt dial your base telephone number.
2. At the prompt enter your security code. After you enter the security code you will hear a confirmation tone followed by a dial tone.
3. At the dial tone, enter the Call Forwarding code of 72# from a touch-tone telephone or dial 1172 from a rotary telephone. You will hear a confirmation tone, followed by a dial tone.
4. At the dial tone, enter telephone number to which you want your calls forwarded. This can be a local or long distance number. You will hear a confirmation tone.

TO DEACTIVATE
Follow steps 1-2 and at step 3 use code 73# from a touch-tone telephone and 1173 from a rotary dial. You will hear a confirmation tone if the feature has been successfully deactivated.

Call Return

With Call Return, you can easily dial your last caller-even if you didn't answer. Whoever the last incoming caller was, will automatically be called back. If you couldn't get to the phone in time, you can still find out who called. Return the call by dialing a simple code.

Call Return automatically calls back the last incoming number when *69, the special code, is pressed.

If the line is busy, you will hear a recording instructing you to hang up and that the central office equipment will continuously check the line for a 30 minute period of time and call you back (with a short-short-long ring) as soon as the line is idle. If you are on the phone or do not answer the special ring, the central office equipment will try again until you are connected. The service will automatically time out at the end of 30 minutes.

This service works on local numbers only.

Voice Mail

Make your phone a more powerful tool for communicating with Voice Mail. You will no longer miss calls or messages, there is no equipment to break down, callers can leave a message even when you're on the phone or Internet and you can get your messages anytime from anywhere.

A special stutter dial tone will let you know you have a message waiting.

To access the Voice Mail system from your home phone, dial #22 and then enter your 10 digit phone number and PIN# when prompted.

To access the Voice Mail system from any touch tone phone, dial one of the main Voice Mail system numbers and enter your 7 digit phone number and pin number when prompted.

Voicemail System numbers are : 665-6245, 673-6245, or 446-6245

Control Toll with PIN

The feature allows your calls to be forwarded to another number if the call is not answered after a predetermined number (two-six) of rings. The phone company administers the forwarding number. (toll charges are applicable on long distance numbers).

Call Forwarding Busy Fixed

This feature allows you to have your calls forwarded to a specified number when your phone is busy. The specified number can be a local or toll call. The phone company administers the forwarding number.

Do Not Disturb

Make your phone a more powerful tool for communicating with Voice Mail. You will no longer miss calls or messages, there is no equipment to break down, callers can leave a message even when you're on the phone or Internet and you can get your messages anytime from anywhere.

A special stutter dial tone will let you know you have a message waiting.

To access the Voice Mail system from your home phone, dial #22 and then enter your 10 digit phone number and PIN# when prompted.

To access the Voice Mail system from any touch tone phone, dial one of the main Voice Mail system numbers and enter your 7 digit phone number and pin number when prompted.
Voicemail System numbers are : 665-6245, 673-6245, or 446-6245

Pricing

Anonymous Call Rejection $1.25
Call Waiting/Cancel Call Waiting..$1.45
Call Waiting ID Display...$1.45
Three-Way Calling..$0.50
Speed Calling 8...$0.50
Speed Calling 30 ....$1.25
Caller ID Number..$2.75
Caller ID Number & Name $4.00
Repeat Dialing..$2.00
Toll Control with Pin $3.50
Call Return $2.00
Voicemail..$4.95
Do Not Disturb $2.00
Call Forwarding $0.50
Call Forward Don't Answer Fixed..$0.50
Call Forward Remote Access $1.25
Call Forward Busy Fixed...$0.50
Caller ID Blocking *67.. No Charge

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