

Backup Power Information

If your home phone service is provided with our state-of-the-art fiber optic network, it requires electric power to operate. To avoid a disruption of voice service during a power outage and to maintain the ability to connect to 911 emergency services, we at Wabash Ccommunications offer you battery backup power option(s).

Where to Obtain Your Battery Backup?

Wabash Ccommunications would like to ensure that our customers are provided reliable backup batteries that allow you to continue to use your voice services during a power outage. That is why we offer an optional backup battery available for lease directly from Wabash Ccommunications. If you have any questions or want to lease a backup battery through us, please call 1-800-228-9824, visit our website at <http://www.wabash.net>, or visit our business office. Our 8 hour backup batteries are leased for \$2.50 per month and can be installed when your local phone service is installed. If leasing your battery backup from Wabash Communications, you can guarantee that the battery will be compatible with your equipment and we will provide helpful information about how to self-monitor and self-test the backup battery. We will also provide any applicable warranty information

What Your Backup Battery Can and Can't Do for You

Our backup batteries are expected to last at least 8 hours on standby power. That means the backup battery should give you approximately 6 hours of talk time.

Our backup battery does not provide power to any services other than voice. Cordless phones, home security systems, medical monitoring devices, routers and other equipment that require power will not run on a home phone backup battery. For these devices you will need to purchase a battery backup from another source.

Instructions for Proper Care and Use of Your Battery

Please follow the more detailed instructions included with your battery for proper use, storage and care of your battery to ensure that it will function as needed during a power outage. If you do not store your battery correctly, it may shorten its useful life. Environmental factors such as temperature can shorten your battery's useful life. We recommend that you store your battery above 41°F and below 104°F. These batteries are not rechargeable. They will not last forever and should be replaced when your device starts to make a loud beeping sound. That sound means that the battery is depleted, and must be replaced. You should also periodically, as described in the instructions included with your battery, remove and test your battery to verify both the operation of the backup battery and its condition.

Customer Acknowledgement

By signing the agreement, you acknowledge that you have received information about the limitations of your phone service in the event of a power failure, and have received information about the option to purchase a backup battery to maintain your service's function during a power outage. You understand that without a backup power source, your phone service, including your ability to dial 9-1-1, may not function during a power outage. You also understand that even with a back-up battery, your talk time during a power outage may be limited by multiple factors, including the condition of the battery at the time of the outage.