

Wabash Communications Copyright Infringement Policy

- 1st Offense- Dated Standard Letter
- 2nd Offense within 12 months-Dated letter and contact account holder by phone to let them that a third violation will result in a one day suspension of internet service.
- 3rd Offense within 12 months-Dated letter and call to account holder by phone to let them know there will be a **1 day suspension of service** for violation of acceptable use policy. Any future violation will result in 1 week suspension of services.
- All future violations within 12 months- Dated letter and call to account holder by phone making them aware of the 1 week suspension of internet for the violation.

Active violations will be kept on file including proof/copy of violation, subscriber account information, dated standard letters sent to account holders, plus recorded time(s) and date(s) record of phone contact(s) with account holder.